

PERSONAL MD FAMILY HEALTHCARE, P.A.

Website and Patient Portal Terms of Use

Our online services are available only for active patients of Personal MD. Please read through the conditions below before proceeding.

PERSONAL MD uses encryption technology that is HIPAA compliant to keep your information secure.

You should not use any of these online services for medical emergencies or other time sensitive matters.

Access to portions of a medical record is limited to patients who register for access directly through their Personal MD office.

Communication with your physician by E-mail must take place using our patient portal. This form of consultation is only for non-urgent medical issues. A small charge may be placed for patients not currently on a member program.

PERSONAL MD patients can request routine appointments for follow-up reasons, preventative healthcare, blood draws, injection, or scheduled procedures using our appointment request feature on our patient portal. Request must be made at least 2 days prior to desired appointment.

PERSONAL MD patients can use their patient portal access to request medication refills if desired. We request 48 hours to process all request.

PERSONAL MD allows patients to submit billing questions through our patient portal. Please allow 48 hours for response to questions.

Patients can submit updates to their personal information including but not limited to, new phone number, address change, and new email address.

Patients active on our Patient Portal agree to check email responses and messages sent by our Web Portal Administrator and Personal MD staff members. Also, Patient Portal participants may receive information about current health topics or topics about our clinic including announcements, medical or drug alerts, newsletters and policy changes. Participation in the patient portal program is voluntary and you can deactivate your account at any time and for any reason.